

Average evaluation per Question

1 very good / 2 good / 3 ok / 4 bad / 5 very bad / - no comment

General comments

Are you in general happy with your lessons?	1.67	Yes, very much		49%
		Yes		39%
		It's OK		8%
		Not so much		3%
		Not at all		1%
Do you enjoy the lessons?	1.62	Yes, very much		49%
		Yes		42%
		It's OK		8%
		Not so much		1%
		Not at all		—
Are you working towards your goals?	2.00	Yes, very much		29%
		Yes		47%
		It's OK		18%
		Not so much		5%
		Not at all		—

Teacher

Overall evaluation	1.43	very good		63%
		good		30%
		ok		5%
		bad		1%
		very bad		—
		no comment		—
Teacher's motivation	1.39	very good		68%
		good		28%
		ok		4%
		bad		1%
		very bad		—
		no comment		—
Teacher's Friendliness	1.21	very good		81%
		good		17%
		ok		2%
		bad		—
		very bad		—
		no comment		—
Responding to client needs	1.45	very good		63%
		good		28%
		ok		7%
		bad		1%
		very bad		—
		no comment		—
Methology and Didactics	1.67	very good		52%
		good		32%
		ok		12%
		bad		2%
		very bad		1%
		no comment		—

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Lessons

Overall evaluation	1.66	very good		45%
		good		46%
		ok		7%
		bad		1%
		very bad		—
		no comment		—
Atmosphere	1.40	very good		63%
		good		33%
		ok		3%
		bad		—
		very bad		—
		no comment		—
Your progress	2.14	very good		19%
		good		49%
		ok		28%
		bad		2%
		very bad		2%
		no comment		—

Administration

Consultation service before course start	1.86	very good		28%
		good		42%
		ok		11%
		bad		2%
		very bad		—
		no comment		17%
Information for your first lesson	1.87	very good		28%
		good		49%
		ok		11%
		bad		2%
		very bad		1%
		no comment		9%
Lesson management (cancellation, rescheduling)	1.80	very good		35%
		good		45%
		ok		9%
		bad		3%
		very bad		1%
		no comment		7%
Feedback survey	1.84	very good		27%
		good		56%
		ok		9%
		bad		1%
		very bad		—
		no comment		7%